

## Strategic Plan 2022

Vertical Horizonz is committed to the above code of practice. The vehicle for compliance will be the following strategic plan:

| Strategic Goal – VHNZ will:   | Strategic Plan – VHNZ will:   | 2022 Self-review: |
|---|---|-------------------|
| Take a whole-of-organisation approach to maintain a strategic and transparent learner wellbeing and safety system that responds to the diverse needs of our learners. | <ul style="list-style-type: none"> <li>▪ Set strategic goals and objectives (this plan)</li> <li>▪ Self-review learner wellbeing and safety practices</li> <li>▪ Publicise this plan, revisions, and self-review reports</li> <li>▪ Have responsive wellbeing and safety systems</li> </ul>   | Implemented       |
| Understand and respond to diverse learner voices and wellbeing and safety needs in a way that upholds their mana and autonomy.  | <ul style="list-style-type: none"> <li>▪ Establish processes to actively hear, engage with, and develop a diverse range of learner voices</li> </ul>  | Implemented       |
| Foster learning environments that are safe and designed to support positive learning experiences of diverse learner groups.   | <ul style="list-style-type: none"> <li>▪ Establish safe and inclusive communities</li> <li>▪ Support learner participation and engagement</li> <li>▪ Provide healthy and safe physical and digital spaces and facilities</li> </ul>   | Well implemented  |
| Support learners to manage their physical and mental health through information and advice and identify and respond to learners who need additional support.          | <ul style="list-style-type: none"> <li>▪ Provide information to learners about assistance to meet their basic needs</li> <li>▪ Promote physical and mental health awareness</li> <li>▪ Have proactive monitoring and responsive wellbeing and safety practices</li> <li>▪ Effectively respond to and process learner complaints</li> <li>▪ Comply with the relevant Dispute Resolution Scheme rules for domestic learners.</li> </ul> | Implemented       |

Note 1: VHNZ is not a signatory to the Code of Practice for International students therefore does not enrol international students.

Note 2: VHNZ does not provide student accommodation.